

## REMA 2024 Terms and Conditions

All “Applicants” are required to agree to the following terms and conditions before proceeding. “Applicants” who are later found to be noncompliant with any of the terms stated will be deemed ineligible with immediate effect.

### 1. Ryde Education Merit Awards (REMA) is a merit based award that is based on an established eligibility criteria.

1.1 The student applicant, the “Applicant”, must meet the eligibility requirements to be eligible for the award.

### 2. REMA 2024 Student Applicants Eligibility Criteria

2.1 “Applicant” must be a Full-Time Student (Singaporean or PR)

2.2 Parent of “Applicant” must meet the Ryde Driver-Partner Eligibility Criteria

2.2.1 Ryde driver-partner must be a Singaporean or PR

2.2.2 All PDVL, TDVL, and Carpool Ryde driver-partners are eligible

2.2.3 Ryde driver-partners have to be verified and active with Ryde at the time of application submission

2.2.3.1 Verified is defined as the Ryde driver-partner has successfully verified his/her Ryde Driver Account through the Ryde Driver App

2.2.3.2 Active Ryde driver-partner is defined as at least one trip completed on the Ryde platform in the last 12 months at the time of application

2.2.4 Ryde driver-partners with more than one eligible student in the household are allowed to submit more than one unique application

2.2.5 Ryde driver-partners whose children have applied for the award in previous years can apply again

2.3 Open to students who possess:

2.3.1 Exceptional academic results (Primarily based on previous year results)

2.3.2 **AND/OR** Outstanding co-curricular / extracurricular activities record

2.3.3 Insightful and reflective personal experience

2.4 Only students from Primary 2 to those who have just completed an undergraduate university program are eligible to apply.

2.5 All education levels before and after this range will not be eligible.

### **3. REMA 2024 Application Details**

3.1 REMA 2024 Application Period will run from 7 October 2024, 0000 to 15 December 2024, 2359.

3.2 Applications are to be submitted to Ryde via the Google Form provided.

3.2.1 Only completed applications accompanied by all mandatory supporting documents will be considered.

3.2.2 Optional documentation will be considered but not be required for the “Applicant”.

3.3 The “Applicant” may be requested to submit additional documents and attend additional interviews upon shortlisting.

3.3.1 The “Applicant” may be required to provide proof of identification (e.g. Birth Certificate) to continue being considered for the award.

3.3.2 The “Applicant” that fails to produce the required proof of identification if required, will be deemed ineligible with immediate effect.

3.4 Appeals for Application Period Extension:

3.4.1 With valid reasons, appeals can be submitted to [marketing@rydesharing.com](mailto:marketing@rydesharing.com) with the subject title of “REMA 2024 Application Appeal - [Applicant Full Name]”.

3.4.2 All appeals submitted will be reviewed and evaluated on a case by case basis.

3.4.3 All appeals are not guaranteed to be accepted for REMA 2024 applications.

3.5 The shortlisted “Applicant” must be present for all scheduled interviews to be eligible for REMA 2024.

3.5.1 The “Applicants” application will be rejected if he/she is unable to attend any interview(s) without valid reason(s).

#### **4. REMA 2024 Contact Consent**

4.1 The “Applicant”, with the exception of students aged 13 and below, will be contacted directly by the Ryde Team with the email address and/or mobile number provided in the Application Form.

4.2 Ryde driver-partners, whose child is aged 13 and below, will be contacted instead.

#### **5. REMA 2024 Acceptance Details**

5.1 The “Applicant”, who are offered the REMA 2024 awards, will receive a formal ‘Letter of Offer’ in which they must accept or reject within 7 working days from the date of receiving.

5.1.1 Working days are defined as the period from Monday to Friday, excluding Public Holidays

5.2 The “Applicant” must respond within the stipulated period to be eligible for the award prizes.

5.3 Failure to respond within the stipulated period may result in the withdrawal of the REMA 2024 Letter of Offer.

5.4 Once the “Applicant” accepts and signs the ‘Letter of Offer’, he/she will be hereby known as the “Award Recipient”.

#### **6. REMA 2024 Marketing Activities Details**

6.1 The acceptance of this award is contingent on the “Award Recipient” allowing Ryde to publish their non-sensitive information for representative purposes.

6.2 Some examples of this information would include, but are not limited to, Full Name, School and Education Level of Student as well as pictures/videos of the “Award Recipient” and/or their Ryde driver-partner parent, taken during or aside from the Awards Ceremony, for publishing purposes.

6.2.1 A Media Release Form will be provided for the “Award Recipient” and the Ryde driver-partner with the Letter of Offer.

6.2.2 The “Award Recipient” and the Ryde driver-partner parent must sign and submit the Media Release Form within 7 working days from the date of receiving.

6.3 The “Award Recipient” and their respective Ryde driver-partner applicant, who applied for this award, agree to provide the information above for publication in the name of Ryde Group Ltd.

## **7. REMA 2024 Award Prizes**

### **7.1 REMA 2024 Achievement Awards**

7.1.1 Cash amount of SGD2,000 will only be credited to the bank account bearing the “Award Recipient’s” name and is not transferable to any other bank accounts.

7.1.2 Book Vouchers worth SGD500 will be awarded to each “Award Recipient”.

7.1.3 Electronic awards delivery/collection will be arranged separately with the “Award Recipient”.

7.1.4 Each “Award Recipient” will also receive a Free 1-Year Ryde Transport Pass, of up to SGD800 worth of RydeCoins per month for a 12-month period, directly into their Ryde Rider Account RydeCoins Wallet.

7.1.4.1 For “Award Recipients” aged 13 and below, RydeCoins will be credited directly into the immediate family member’s Ryde Rider Account RydeCoins Wallet.

### **7.2 REMA 2024 Appreciation Awards**

7.2.1 In recognition of distinguished applicants, REMA 2024 Appreciation Awards may be awarded to applicants who have shown exceptional performance and aspirations in their academic, co-curricular, and/or extracurricular activities.

7.2.2 Cash amount of SGD500 will only be credited to the bank account bearing the “Award Recipient’s” name and is not transferable to any other bank accounts.

7.2.3 Each “Award Recipient” will also receive a Free 1-Year Ryde Transport Pass, of up to SGD500 worth of RydeCoins per month for a 12-month period, directly into their Ryde Rider Account RydeCoins Wallet.

7.2.3.1 For “Award Recipients” aged 13 and below, RydeCoins will be credited directly into the immediate family member’s Ryde Rider Account RydeCoins Wallet.

## **8. REMA 2024 Awards Ceremony**

8.1 Following the announcement for REMA 2024 Achievement Award Recipients, attendance at the REMA 2024 Awards Ceremony will be mandatory where a photo and videoshoot will take place for promotional purposes.

- 9. The decision of the Ryde Interview Panels for REMA 2024 is final.**
- 10. Ryde will not respond to enquiries or disputes on or in connection with the Interview Panels' decisions.**
- 11. In the event that an "Applicant"/"Award Recipient" is disqualified due to noncompliance with the Terms and Conditions, Ryde reserves the right to select a new "Award Recipient" for REMA 2024.**
- 12. Ryde reserves the right to not disclose the reasons for approving or rejecting any application or appeal, and to reject any incomplete or inaccurate application.**
- 13. Ryde reserves the right to amend any of the Terms and Conditions above at any time without prior notice. In the event that any changes are made, the revised terms and conditions shall be posted on the website immediately. Please check the latest information posted herein to inform yourself of any changes.**